



# End-to-end product engineering services to accelerate UC&C product roadmap



## Customer Success Stories

R&D Engineering and Support Ownership of Video Collaboration Server (MCU), SVC based Next-Gen High Capacity MCU, WebRTC Translator, Video Client SDK

Transition of Video Collaboration Server (MCU) Development and Sustenance with 120 Engineers to Best-cost Center for Operational Efficiency

Developed World's 1<sup>st</sup> Microsoft Teams Gateway for a Leading Cloud Video Conferencing Service Provider

Cloud Network Operations Centre (NOC) and DevOps Team for a Leading Cloud Video Conferencing Service Provider

Development of Standard SIP Video Capabilities in Endpoint. Interoperability Lab Setup and Testing with 3<sup>rd</sup> Party Solutions such as Zoom, Webex, Avaya, Poly etc.

Development of SIP based Android Desk Phone. Ownership of End-to-End development starting from HW validation till Product Testing and Certification

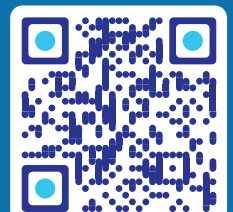
R&D ownership and support of UC products- Unified Messaging, Message Networking Gateway, Speech Access, IVR

Development of Device Management and Analytics Solution for Voice Devices (Poly, Cisco, Vtech etc.) for a Leading UCaaS Provider

## Get in Touch with Us

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Scan to know more about our UC&C offering

Banking on deep-expertise of UC&C solutions and vast experience in Product Engineering Services including platform and device engineering, operation management, quality engineering, and more - HARMAN can help providers co-innovate collaborative solutions that are impactful and cost-effective.



## How we transform experiences with our products and service portfolio

### HARMAN MEDIA SUITE

#### Next Generation Video Collaboration Platform

Augment video communications with on-demand, high quality recording and streaming, and AI-enabled facial recognition.

### eNOVA

#### HARMAN eNOVA

#### AI Powered Voice Assistant Platform

Make conferences smarter with efficient and hassle-free meeting experiences – live transcription, taking notes, real-time language translation and more

UC and Collaboration	Contact Centre	IMS and VoLTE	AI, ML and Analytics	Cloud Services and DevOps
Voice, Video and Content	CTI	3GPP Compliance	Telemetry Data	Consulting Services
Call and Conference Control	Hot Desking	Multimedia Telephony (MMTel)	Operator Dashboards	Cloud Migration
Interoperability with 3rd Party Solutions	IVR, VXML	IMS/RCS Clients and Server Nodes	Personalization	Application Engineering
Signaling and Media Security	Automatic Call Distribution	Streaming and Video Telephony	Visualization	Managed Services
Audio/Video Quality, QoS	Agent Status	Application Servers	AI, ML, Data Science	NOC
Audio Mixing, Video Layouts	Call Routing Policy	Media Gateway and SBC	Big Data	DevOps
Unified Messaging	CRM Integration	Integration/Interop for VoLTE/IMS	Voice and Video AI	Cloud Partnerships

## How we help

Our product development DNA, global presence and mature delivery practices has helped customers with a faster launch cycle aided through agile development and automation.

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